Grievance Cell shall act on all complaints within 24 hours after they are received by either dismissing them or calling a hearing.

(d) The Grievance Cell may dismiss a complaint if:

(i) the complaint was not filed with the time frame prescribed above;

(ii) the complaint fails to state a cause of action for which relief may be granted;

(iii) the complainant has not and/or likely will not suffer injury or damage.

(c) If a complaint is not dismissed, then a hearing must be held. The Grievance cell shall inform, in writing, or via e-mail, the complaining party and all individuals or groups named in the complaint or the time and place of the hearing. The parties are not considered notified until they have received a copy of the complaint.

(f) The hearing shall be held at the earliest possible time, but not within twenty-four (24) hours after receipt of the notice described above, unless all parties agree to waive the 24-hours time constraint.

(g) At the time notice of a hearing is issued, the Grievance Cell, by majority vote, may issue a temporary restraining order, if it determines that such an action is necessary to prevent undue or adverse effects on any individual. Any restraining order, once issued, will remain in effect until a decision of the Grievance cell is announced after the hearing or until rescinded by the Grievance cell.

(h) All Grievance cell hearing, proceedings, and meetings shall be open to the public.

(i) All parties of the Grievance cell hearing shall present themselves at the hearing, may be accompanied by any other student from which they can receive counsel, and have the option to be represented by that counsel.