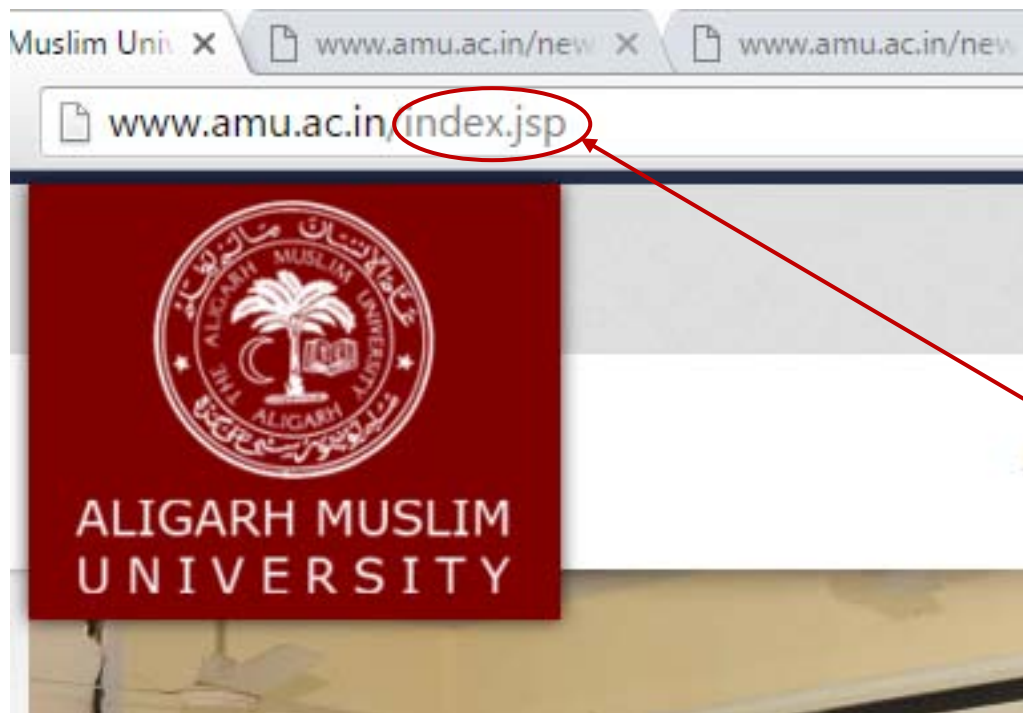


## Instructions to the users for getting the Account for WiFi Access.

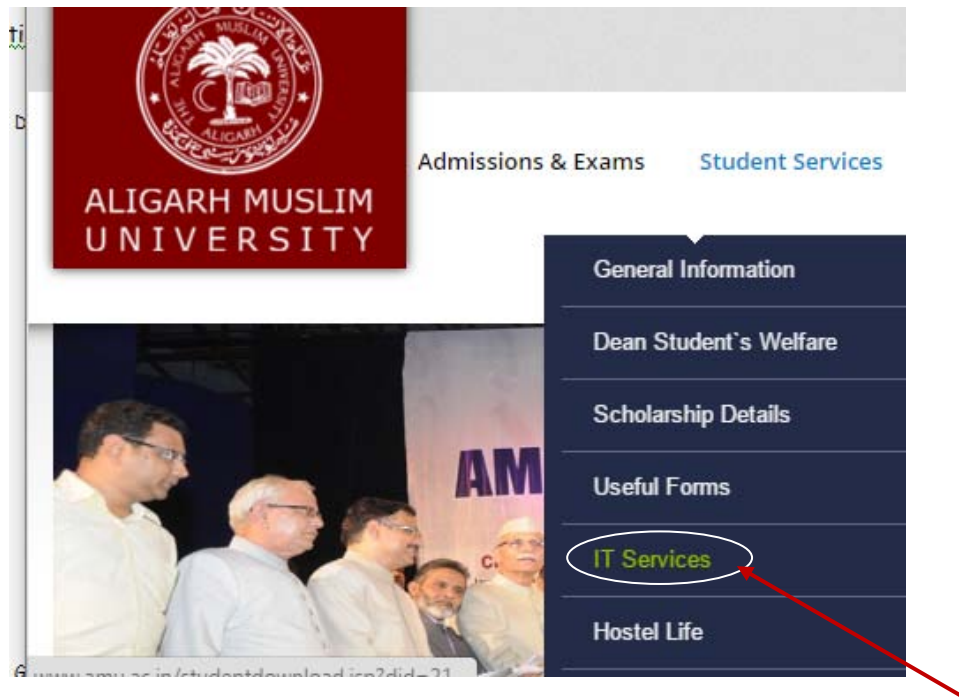
1. Download the form by visiting the AMU Website by typing the Url [www.amu.ac.in](http://www.amu.ac.in)



2. Go to the student services



3. Click on IT Services



4. You will get the form here



[Proforma for MAC address change for Students](#)

[Student apply online for Wi-Fi/ Institutional Email and other facilities of computer centre](#)

[Track Wi-Fi/ Institutional Email and other facilities Status](#)

[Wi-Fi Application Procedure for AMU students](#)

5. Fill the form carefully, all the fields are mandatory
6. Incorrect/Incomplete form will be rejected.
7. WiFi facility is only for Laptop users,
8. Write the Mac/Physical Address clearly in the field no 7.

a) For getting the MAC/Physical address go to Command Prompt

```
C:\Windows\system32\cmd.exe
Microsoft windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation

C:\Users\HP>
```

b) Write ipconfig/all

```
C:\Windows\system32\cmd.exe
Microsoft windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation

C:\Users\HP>ipconfig/all
```

c) You will get the MAC/Physical address here

```
NetBIOS over Tcpip . . . . . : Enabled

Wireless LAN adapter Wi-Fi:

Media State . . . . . : Media disconnected
Connection-specific DNS Suffix . : AMUWL.COM
Description . . . . . : Realtek RTL8192CE 802.11bgn Wi-Fi Adapter
Physical Address. . . . . : AC-D1-B8-0E-E5-CD
DHCP Enabled. . . . . : Yes
Autoconfiguration Enabled . . . . : Yes
```

9. If the Mac address is wrongly filled in the form the Laptop will not get connected
10. After completing the form in all respect, submit the form in your respective Provost office
11. Provost office will forward the forms to Director Computer Centre once a week, after verification of student's details.

12. After receiving the form from respective provost office, form will be processed by computer Centre after scrutiny, and will be sent back to respective provost office, for delivering the students accounts after three business days.
13. For any further assistance or technical support mail to [amuwifi@amu.ac.in](mailto:amuwifi@amu.ac.in)

#### **Do's and Don'ts**

1. Users are requested to maintain the sanctity of the account.
2. At a time one Laptop can be connected.
3. Don't Surf any non academic or irrelevant website
4. Don't send any unsolicited information to other users

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