Instructions to the users for getting the Account for WiFi Access.

1. Download the form by visiting the AMU Website by typing the URL [www.amu.ac.in](http://www.amu.ac.in).

2. Go to the student services.
3. Click on IT Services

![IT Services Menu](image1)

4. You will get the form here

![Form Image](image2)

Proforma for MAC address change for Students

Student apply online for Wi-Fi/ Institutional Email and other facilities of computer centre

Track Wi-Fi/ Institutional Email and other facilities Status

Wi-Fi Application Procedure for AMU students

5. Fill the form carefully, all the fields are mandatory

6. Incorrect/Incomplete form will be rejected.

7. WiFi facility is only for Laptop users,

8. Write the Mac/Physical Address clearly in the field no 7.
a) For getting the MAC/Physical address go to Command Prompt

![Command Prompt screenshot]

b) Write `ipconfig/all`

![Command Prompt screenshot]

c) You will get the MAC/Physical address here

![Command Prompt screenshot]

9. If the Mac address is wrongly filled in the form the Laptop will not get connected

10. After completing the form in all respect, submit the form in your respective Provost office

11. Provost office will forward the forms to Director Computer Centre once a week, after verification of student's details.
12. After receiving the form from respective provost office, form will be processed by computer Centre after scrutiny, and will be sent back to respective provost office, for delivering the students accounts after three business days.

13. For any further assistance or technical support mail to amuwifi@amu.ac.in

**Do’s and Don’ts**

1. Users are requested to maintain the sanctity of the account.
2. At a time one Laptop can be connected.
3. Don’t Surf any non academic or irrelevant website
4. Don’t send any unsolicited information to other users
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