



Limited Tender Document

No: AMU/CC/AV/2015/02 dated: 05.03.2015

For

Procurement of Centralised Anti Virus Management Solution

By

**Computer Centre
ALIGARH MUSLIM UNIVERSITY, ALIGARH**

The sealed Tenders are invited by the Aligarh Muslim University, Aligarh for supply, Installation and commissioning of Enterprise Antivirus solution at the address as mentioned Below.

**Secretary Purchase Committee,
Computer Centre,
Aligarh Muslim University, Aligarh-202002**

The specification of item

S. No.	Particulars	License
1	Centralised Anti Virus Management Solution for campus wide usage (One Year) With installation and commissioning Standard Customer Support (One Year)	Campus wide Usage
2	Centralised Anti Virus Management Solution for campus wide usage (Three Year) With installation and commissioning Standard Customer Support (ThreeYear)	Campus wide Usage

Eligibility Criteria of Bidders:

- (1)** Bidder should be Original Equipment Manufacturer (OEM) / Authorized Partner of Principal Antivirus Vendor (should enclose original letter of Authorization from OEM to participate in this bidding process).
- (2)** The bidder has already submitted the Expression of Interest on or before 05-03-2015.
- (3)** Latest Income Tax Certificate should be enclosed.

Obtaining Bid Documents:

- (1)** Bid Document is free of Cost
- (2)** Bid Document may be downloaded from the Website of the University Official website

Submission of Proposals:

(1) The bidder shall go through the entire document and must comply with all the terms and conditions. A Compliance statement in the form of 'Complied' or 'Not Complied' shall be given against each item and specification of the Tender (Annexure-I). The compliance statements should be supported by authentic documentation. Please note that any deviation from the laid down requirements / specification shall be brought out separately in deviation sheets to be attached with concerned section of the Tender document. Failure to comply with this requirement may result in the bid being rejected.

Each page of the bid and cuttings / corrections shall be duly signed and stamped by the bidder. Failure to comply with this requirement may result in the bid being rejected.

(2) This envelope should be duly signed by an authorized signatory and should bear the inscription as under: "Supply, Installation & Configuration of Enterprise Antivirus Solution for AMU" "Tender document Enquiry No. **AMU/CC/AV/2015/02** Dated **05/03/2015**"

(3) The Bids must reach the Office of the Director, Computer Centre, AMU, Aligarh - 202002, on or before the due date, i.e., on 12th March 2015 by 2.00 P.M.

(4) Validity of bids: Bids should be valid for a minimum period of 90 days after the due date.

The important dates:

a) Last Date and time for Submission of Tender document: The last date to submit sealed Tender is 12-03-2015 till 2.00 pm.

b) Opening date Bid: 12-03-2015 at 2.30 P.M.

c) Address and place for submission of bids: The bids may be submitted in sealed envelope in the prescribed format scribing 'Tender for supply of Enterprise Antivirus Solution for AMU, addressed to **The Office of the Director, Computer Centre, AMU, Aligarh-202002**

Terms and Conditions :

(1) Price quoted should be inclusive of all applicable taxes and duties.

(2) The Office reserves the right to reject any or all Tenders without specifying any reasons thereof.

(3) Incomplete Tenders are liable to be rejected.

(4) Unsigned bids, unattested corrections and over writings by bidders are also liable for rejection.

(5) Bids not adhering to the specifications will be outrightly rejected.

(6) Conditional bids will be summarily rejected.

(7) Delivery should be within 1 week from the date of receipt of order for supply.

(8) Validity of bids: Bids should be valid for a minimum period of 90 days after the due date.

(9) Sealed Tender should reach on or before date as mentioned above.

(10) Payment will be done after successful installation and commissioning.

(11) All disputes should be within the jurisdiction of Aligarh.

(12) The Vendor has to submit documentary proof of Sales Tax/PAN etc.

(13) If vendor does not supply the product as per the configuration no payment will be made and performance security will be forfeited.

(14) Rates once submitted cannot be changed & should be valid for at least 90 days from the date of contract.

(15) All legal proceedings, if necessity arises to university may be any of the parties (University Contractor/ Supplier) shall have to be lodged in the courts situated at Distt. Aligarh.

(16) The Aligarh Muslim University agrees to make payment on bill after successful supply, installation and commissioning of the anti virus solution. Performance Bank Guarantee @ 10% of total order value shall be required by the University.

(17) Final decision will be made by the committee, AMU reserves the right to accept or reject any application, any deviation and/or to annual the tender process and reject all application at any time.

Annexure-I

Sr. No.	Antivirus Features	Complied or Not Complied	Remarks
1	End Point Protection : Should be Client Server Based Technology		
2	<p>Solution should able to Detects and blocks malicious software in real time, including viruses, worms, Trojan horses, spyware, Adware, and RootKit.</p> <p>Endpoint solution technology should include a behavioural based technology apart from providing the signatures for known threats, vulnerability add heuristic based approach. It should be able to score both good and bad behaviours of unknown applications, enhancing detection and reducing false positives without the need to create rule-based configurations to provide protection from unseen threats i.e. zero-day threats.</p>		
3	Integrated AV and anti-spyware		
4	Tamper Protection		
5	Antivirus Capabilities		
6	Real-time and On-demand AV File System Scanning		
7	Scheduled AV Scanning		
8	Real-time AV Attachment Scanning for Lotus Notes		
9	Realtime AV Scanning for Incoming/Outgoing POP3		
10	In-memory Scanning		
11	Outbound E-mail Worm Blocking		
12	Network Server Anti-virus Protection		
13	Scan Individual File, Folder and Drive		
14	Forced Restart of Real-time Protection if Disabled		
15	Heuristic Scanning		
16	Includes Scan Throttling Options		
17	Application, file, folder and registry protection		
18	System lockdown		
19	Device control based on class id and device id		
20	Application and system behavior scanning		
21	Initiates Scheduled Events that are Missed		
22	Identify Host that Dropped Threat on Machine		

23	Quarantine/Submit Suspicious Files for Analysis		
24	Detect and Remove Adware and Spyware Applications		
25	Compressed File Scanning		
26	Product auto-upgrade feature		
27	Automatic Updating Capabilities		
28	Antivirus Signature and Engine Updates		
29	Management Server "Pushes" Content Updates		
30	Centralized Content Update Server		
31	Management Features		
32	Central Management Console		
33	Deploy Invisible Client Install		
34	Deploy from Management Console		
35	Deploy from Web Server		
36	Deploy from Log-in Script		
37	Deploy from Network Share		
38	Deploy Using Third-party Distribution Tool		
39	Pre-configure Client Policy with Lockdown Settings		
40	Deploy with Elevated Privileges		
41	Central Quarantine of Suspicious Files		
42	Submission/Response of Suspicious Files		
43	Protection against new vulnerabilities		
44	Real-time AV Protection-enabled		
45	Real-time Heuristic Scanning at Specified Level		
46	Real-time AV Protection on Specified Files		
47	Content Update Session Completed		
48	Installed Antivirus Client Version is Specified		
49	Rootkit detection at kernal level		
50	A Specified Scan Ran Within the Last (n) Days		
51	Microsoft Exchange/Outlook Plug-in is Enabled		
52	Auto Remediation if Real-time Protection is Off		
53	Alerts		
54	Customizable Text in Alert Message		
55	Detects new system in the network		
56	Write to System Event Log		